

Ethics Reasoning Exploration Journals



Ethical Evaluation Journals (Choose 2 for the year)

FORMATTING FOR ETHICAL REASONING EXPLORATION TOPICS

Format: Ethics Reasoning Exploration Journals are to be TYPED not hand written. They should be DOUBLE SPACED. They should be no SHORTER than 1 page – but may be longer than that. Ethics Evaluation Journals should have proper GRAMMAR and SPELLING. Students should use complete sentences and effective transitions to describe their thoughts. The Header should have the topic number in the middle tab.

Header Example:

Shannon Boyer

Topic 3

September 2018

1. There is an old saying that "the customer is always right."
 - What do you think that means?
 - Do you agree with it? Explain your answer.
 - At your job, who is your customer?
 - What should you do at your job if you think the customer is dead wrong?
2. Suppose you are serving or helping a customer who insults you with racist remarks and attitudes.
 - Briefly describe a fictitious instance in which this would happen at your job. Please refrain from using a real situation, real names, and cursing or unprofessional language.
 - Is this a problem for you?
 - What is the best way to deal with this person?
3. You are new on the job. During your training, you were taught company policies. Now your supervisor gives you instructions that contradict those company policies.
 - a. Briefly describe a fictitious instance in which this would happen at your job. Please refrain from using a real situation or real names. Avoid unprofessional language.
 - b. Now, what would/should you do?
4. What is a kickback scheme?
 - Is it ethical? What is wrong with it?
 - What impact does it have on the store and its customers?
 - Suppose you discover that your supervisor is accepting kickbacks or stealing from the company. Would you report it, ignore it, or handle it some other way? Explain your answer.
5. Suppose you think your supervisor or a co-worker is sexually harassing you.
 - Describe 3 not-so-obvious examples of sexual harassment at the workplace that may confuse some people as to whether it falls into that category.
 - How can someone determine whether the behavior constitutes sexual harassment?
 - If you determine that it is sexual harassment, should you report it to upper management or try to deal with

Ethical Evaluation Journals (Choose 2 for the year)

it yourself?

- What options do you have to deal with it yourself?

6. Company policy forbids co-workers to become romantically involved. You go to the same church as someone from another department, and you find yourself becoming attracted to this person.
 - What do you think is the purpose of such a policy in a company?
 - Do you pursue the relationship?
 - Why? Why Not?
 - What are the consequences of each action?

7. Scenario: You work for a small dog daycare and grooming company. You have held the same position, dog walker, for over three years. Your boss, Mercedes, tells you that you will now be working the front desk, meeting with customers and answering the phone. This is not in your current position description. You know that being flexible in your position will help you become a more valuable employee but are hesitant to take on this task. You are very shy and like working only with the dogs. You have a hard time making small talk with strangers.
 - a. Points of view to consider • You, the employee • Mercedes, your boss • Customers • The dogs
 - b. Key questions • How will you handle this request? • What questions would you have for your boss? • Which interpersonal skills should you work on to be able to accomplish these new tasks? • What could Mercedes do to help ease you into this new part of the job?